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Subject: Patent Application  
Docket No: CH919990038US1  
Serial No: 09/699,262

Comments: Amendment attached

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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Application of _____ :	November 16, 2006
K. Cieliebak, et al _____ :	Group Art No.: 3693
Serial No. 09/699,262 _____ :	Examiner: J. Patel
Filed: October 27, 2000 _____ :	IBM Corporation Anne Vachon Dougherty 3173 Cedar Road Yorktown Hts, N.Y. 10598
Title: PORTFOLIO THEORY METHOD OF MANAGING OPERATIONAL RISK WITH RESPECT TO NETWORK SERVICE-LEVEL AGREEMENTS	

**AMENDMENT**

Commissioner for Patents  
Sir:

In response to the Office Action dated August 16, 2006  
for the above-identified patent application, Applicants  
submit the following:

**Amendments to the claims** as reflected in the Listing of  
Claims which begins on page 2; and  
**Remarks/Arguments** which begin on page 5.

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